



## Violence Prevention and Support Card

### Campus Resources:

#### **Title IX Office: Call (210) 784-2061**

- Academic Relief: Under Title IX student can have adjustment of class schedule, withdraw from university (contingent on date of incident)
- Facilitate concerns with instructors
- Facilitate housing concerns
- Will conduct joint investigation with other university offices

#### **University Police, Police Dept. Modular: Call Non-Emergency #: (210) 784-1900 OR Emergency #: (210) 784-1911**

- Students have the option to submit an anonymous report online: <http://www.tamusa.edu/upd/complaints.html>
  - For reports that are not anonymous, students have the option to make a crime report in person or by calling (210) 784-1900
  - Facilitate assistance with protective orders
  - Provide on-campus safety escorts. Will assist student with safety planning (how to keep safe while on campus)
  - \*Provides self-defense courses. For list of available classes, visit: <http://www.tamusa.edu/upd/emergency-management/training.html>
- Officer Karen Tucker-Engel, CA, CCPS (Crime Prevention Officer)

Office of Victim Services  
Office Location: Police Dept. Modular 124-A  
Phone: (210) 784-1906  
Email: Karen.Tucker-Engel@tamusa.edu OR [ovs@tamusa.edu](mailto:ovs@tamusa.edu)

#### **Student Counseling Center, Madla Room 120 Call (210) 784-1331**

- Counseling services or mental health care services
- Crisis services for students experiencing safety concerns (\*walk-in during business hours and request a crisis consultation)
- Case management services to collaboratively identify supportive services and agencies available on campus and in the community that would benefit the student's mental health, medical needs, basic needs, and/or personal safety

#### **Disability Support Services, CAB, Rm. 210: Call (210) 784-1335**

- Assist with classroom accommodations based on mental health diagnosis

### Community Resources:

#### **Family Violence Prevention Services, 7911 Broadway St, San Antonio, TX 78209, 24/7 Crisis Hotline: Call (210) 733-8810**

- Counseling Services for women, men, and children
- Emergency shelter for women and children
- Children's Services Program developed for the specific emotional and social needs of children
- Violence Intervention Program teaching men and women who have abused their partners to change their behavior
- Legal Services Program providing free legal assistance to income-eligible victims of domestic violence. Court Liaison Program linking victims involved with the legal system to professional intervention, and helping families work with the court

#### **Alamo Area Rape Crisis Center, 4606 Centerview Dr. Ste. 200, San Antonio, TX 78228, 24/7 Crisis Hotline: Call (210) 349-7273**

- Free, confidential, compassionate services
- Counseling, crisis intervention, client advocacy and education provided

#### **Family Justice Center, 126 E. Nueva, 2nd Floor San Antonio, Texas 78204: Call (210) 631-0100**

- Crisis intervention, legal help and protection, healthcare and counseling services
- Referrals for family and personal services for survivors (i.e. food, clothing, child care, financial assistance)

#### **The National Sexual Assault, 24/7 Hotline: Call (800) 656-HOPE (4673)**

- Confidential emotional support from a trained staff member. Local resources that can assist with your next steps toward healing and recovery. Information about the laws in your community
- Chat one-on-one with trained professional at <https://hotline.rainn.org/online/>

#### **Texas Rio Grande Legal Aid, L.A.S.S.A. Project: Call (800) 991-5153**

- Free legal assistance and advocacy. Provides resources and information to survivors on their legal rights and options on various issues

#### **Refugee and Immigrant Center for Education and Legal Services (R.A.I.C.E.S) (multiple locations)**

- Provides free or low-cost legal services to underserved immigrant children, families, and refugees. Visit <https://www.raicetexas.org/services/> for more information or to find a location near you

### Campus Resources (continued):

**AVP for Student Engagement & Dean of Students, MADLA, Rm. 312B: Call (210) 784-1405 (to schedule appt.) Call Dean of Students Case Manager at (210) 784-1415 (to get connected with referrals)**

- Assist with withdrawal and/or reporting
- Facilitate assistance with no contact orders
- Case management services to help connect students for health care or gynecological needs such as:
  - STD Screening or STD medication
  - Pregnancy Exams
  - Discuss possible want for prescriptions

### **The General's Store (Food Pantry), CASA, Rm. 110**

- Provide supplemental food to those in need.
- First time visit requires application. Bring student ID to each visit. Email [foodpantry@tamusa.edu](mailto:foodpantry@tamusa.edu) to make appt.

### Free Phone Apps:



### **SafeZone App (on-campus use):**

Free mobile app for all University faculty, staff and students. Connects you directly to the University Police Department (UPD) when there is an emergency on campus,

24 hours a day, seven days a week. Once you activate the app on your phone and request help, your location will be shown on a map for police officers to provide assistance. Gives officers a general location so you must keep an eye out for responding officers when you are in need.

### Community Resources

**Bexar County Dispute Resolution Center, 300 Dolorosa, Suite 1.102 San Antonio, TX 78205, Call (210) 335-2128 or visit <https://www.bexar.org/1357/Dispute-Resolution-Center>**

- Assists with conflict resolution with different types of disputes through mediation services. Encourages the use of mediation as a non-violent means of resolving conflicts

### **National Crisis Text Line: Text "Hello" to 741-741**

- Crisis Text Line serves anyone, in any type of crisis, providing access to free, 24/7 support and information

### Community Resources (continued):

**Methodist Specialty and Transplant Hospital, 8026 Floyd Curl Dr. San Antonio, TX 78229: Call (210) 575-1590 to speak with the Sexual Assault Nurse Examiner (S.A.N.E.) "on duty" for that shift OR call the Emergency Department at (210) 575-8168, choose option 1 and ask to be connected to the "SANE ON DUTY".**

- Sexual Assault Forensic Exams (if assault occurred 96 hours or less)

### **Victims Assistance of Bexar County: Call (210) 335-2105**

- Provide general info on the criminal justice system. Aid in completing the *Victim Impact Statement* (a detailed account of the emotional, physical and financial effects the crime has had on you, the victim and your family members.). Help in preparing an application through the Crime Victim Compensation Fund. Accompany you to court (Whenever you must appear in court, someone from the Victim Assistance Division will be available to accompany you.). Aid in returning property involved in a criminal case

**Steven A. Cohen Military Family Clinic, 6363 De Zavala Road, Suite 300 San Antonio, TX 78249, Call (210) 399-4838 or email [SAclinic@endeavors.org](mailto:SAclinic@endeavors.org)**

- Provides services to Veterans and their families regardless of role, discharge status, or ability to pay
- Access to credentialed staff trained to work specifically with the military population. Services include individual, couples, family counseling, medication management, life skills and wellness groups, referrals
- **Victims of Crime and Abuse (VOCA) Services** provides free mental health counseling and case management services to survivors of violent crimes and abuse (available to military or civilian population!)

**Catholic Charities, 231 West Commerce San Antonio, TX 78205, Call (210) 222-1294 or visit <https://ccaosa.org/>**

- Provides an extensive array of services to support the needs of diverse populations including family and children services, counseling services, legal services, senior services, and refugee and immigration services. Call (210) 377-1133 for a counseling appointment

**Pride Center- San Antonio, 1303 McCullough Ave. Ste. 160 San Antonio, TX 78212, Call (210) 370-7743 or visit <https://pridecentersa.org/programs/peer-support-groups/>**

- Aims to serve the lesbian, gay, bisexual, transgender and HIV communities by connecting them and their families to community resources and organizations related to health, support, education, and advocacy